

HP Imaging and Printing Solutions for Government

Identify innovative ways to transform
your printing and imaging assets.

A clear **VIEW** on
PRINTING and
IMAGING



Technology for better business outcomes



Can you meet new citizen expectations and growing budgetary challenges?

What if you could...

Reduce print waste and repetitive data entry by digitizing paper documents and capturing the appropriate data?

Expand your agency's ability to support and respond to classified and sensitive information while cutting costs?

Increase your confidence in the security of your network—regardless of the number and type of connected printing and imaging devices?

Simplify information sharing and enable better communication among departments and agencies across your entire organization?

Integrate new, more reliable technologies into your existing environment to increase efficiency and reduce costs?

That's alternative thinking about printing.

Without a doubt, today's citizens are demanding more of government than ever before. Expectations are both complex and varied. Citizens want easy and transparent access to information and services—via a one-stop shop—similar to what they now have with online banking and consolidated phone services. They expect fast, automated processes for document submission and retrieval—including digital as well as in-person access.

Around the world, government agencies and ministries are responding to these demands by putting solutions in place that make it easier for citizens to access what they need from nearly any location, whenever they need to. In a parallel effort, governments are working to help their departments and agencies respond faster and communicate information more readily—in the office or from mobile locations. This is one of the keys to improving complex processes, enhancing public safety and strengthening homeland security.

All of this occurs at a time of intense budget constraints and difficult budgeting cycles. If you manage a complex IT environment in government today, you know the expression "Do more with less." The pressure is high to cut costs, consolidate hardware, simplify processes, increase network security and streamline management.

And when it comes to supporting printing and imaging resources, you may be dealing with a collection of largely distributed printing devices that are purchased on an as-needed basis—department by department—and connected to your network. The challenge is to gain a clear view of the total printing and imaging resources across your government organization and develop a strategy to cost-effectively manage, support and secure these resources.

HP at work around the world

A national tax office wanted to minimize manual tax processes, realize cost reductions, gain a simplified IT environment for up to 6,000 users and integrate with other public sector offices. The agency worked with HP to automate processes, simplify IT support and streamline legal requirements. The results included substantial savings in cost and time—and increased citizen satisfaction.

A land registry agency, faced with budget cuts, centralized the management of all printing and imaging devices and supplies across 15 regional offices and cut costs significantly. Through HP infrastructure management solutions, the agency now monitors the status, availability and overall management of its total printing devices from a single location. The results have been significant—with decreased printer management costs and fewer IT support staff required.

A city transportation department achieved better control over costs by deploying an easy-to-use print accounting system. HP worked with industry experts to develop a custom application that enabled the city department to track each print job by user, group and budget code.

A pension administration office cut the average search and retrieval time of pension documents from 24 hours to 3 seconds. Citizens can now access their records quickly and easily, and the administration office receives far fewer calls requesting the status of document retrieval.

Find the solutions that are right for your organization.

HP has designed customized imaging and printing solutions for government institutions across the globe. Following the three-part approach, these solutions focus on three key areas of improvement: optimizing the IT infrastructure, managing the imaging and printing environment, and improving information workflow.

To optimize your IT infrastructure, HP works closely with your organization to evaluate potential areas of improvement. This process asks and answers key questions: Are your existing networks and the printers and imaging devices connected to them truly secure? Do mobile workers have local access to printers where and when they need them? How can you best use multifunction devices to enhance efficiency at a lower cost for citizens and government employees? HP then helps you put the right solutions in place, customized to your unique needs.

In improving the way you manage your imaging and printing environment, HP helps you establish a coordinated management solution for your printing and imaging devices. These efforts draw on HP's broad solution set with enhanced security features, experience, and innovation in public-sector printing and imaging. A key goal is to help your organization safely share information, personal data and applications, while enhancing cost control, decreasing support costs and meeting your security needs.

To improve information workflow, HP works with you to establish an ongoing process for enhancing the way information flows within your agency and with other government organizations. These solutions enable people, processes and technologies to interact more efficiently. End-to-end document management integration is one of the key building blocks for this foundation—creating interoperability across organizations and facilitating better access to government programs, services and information.

These are just a few examples of the way HP helps your organization meet changing needs, new citizen expectations and growing budgetary challenges. Collectively, the offerings in the broad portfolio of HP Imaging and Printing Solutions for Government help you improve the security of your environment while reducing costs and enhancing the satisfaction of both citizens and government personnel.

HP solutions at a glance

	HP solution	What does it do for you?
Optimize infrastructure	Universal Print Driver A single, full-featured driver that works with all HP-networked printers	<ul style="list-style-type: none"> • Virtually eliminate the need to install and manage multiple drivers. • Enhance the productivity of your IT staff.
	Mobile Solutions Solutions that simplify and improve the way you support mobile/wireless users	<ul style="list-style-type: none"> • Easily connect mobile/wireless users to printers from most locations.
	Copy/Print Center A variety of solutions that increase the breadth of your volume print capabilities	<ul style="list-style-type: none"> • Expand printing and duplication capabilities with advanced digital printing and copying. • Increase productivity, streamline processes and reduce costs. • Pass on the benefits of high-volume digital printing to all of your organizations and the citizens you serve.
Manage environment	Managed Print Services A modular suite of scalable imaging and printing products, supplies, support offerings, financing, management software and professional services	<ul style="list-style-type: none"> • Streamline processes and increase productivity. • Reduce the total cost of imaging and printing. • Reduce risks. • Enable employees to focus more on serving constituents.
	Imaging and Printing Technology Services Simple packaged or flexible configurable HP service offerings to meet your support needs	<ul style="list-style-type: none"> • Improve the availability of your imaging and printing devices. • Reduce costs. • Leverage flexible, customizable call windows to enhance delivery response times.
	Security Solutions A family of tools that delivers proven security, device integrity, privacy and user access control	<ul style="list-style-type: none"> • Protect critical information on the network. • Enable safe, strict access control, privacy and user authentication. • Coordinate total printing and imaging device management. • Enhance staff productivity.
	Web Jetadmin A web-based solution for remotely installing, monitoring, troubleshooting and managing network-connected printers and the associated print supplies	<ul style="list-style-type: none"> • Coordinate total printing and imaging management capabilities across an agency or ministry. • Enable IT personnel to manage distributed printing and imaging devices whether they are located across the city or across the state. • Detect all printing assets on your network and directly connected to personal computers. • Reduce costs and improve productivity.
	Job Accounting Customized solutions for tracking and managing printing and imaging usage and costs	<ul style="list-style-type: none"> • Determine precisely how much is spent on printing, via real-time statistical displays of printing/imaging resources and detailed usage reports. • Track usage and resources and enable cost allocation.
Improve workflow	Forms and Document Automation for Government Solutions that transform your paper documents into powerful intelligent documents	<ul style="list-style-type: none"> • Enable on-demand document creation and distribution with enhanced security features. • Create form templates and automate your pre-printed forms processes.
	Government Case Processing Accelerator An end-to-end solution that automates the capture and routing of case-related documents into enterprise document management systems	<ul style="list-style-type: none"> • Allow caseworkers to capture and upload critical case-related information and documents at the source, in real time, and verify that the information is complete and correct before submitting the data for integration with the case management system or other business applications. • Help to reduce processing times, error rates and lost documents.
	Automated Data Removal A solution that automates the redaction process of sensitive documents in a controlled and more secure environment	<ul style="list-style-type: none"> • Enable the capture of documents into workflows for on-screen redaction and approvals from HP multifunction devices or attached scanners. • Allow workers to redact sensitive personal or secret information and store the redacted copy for the duration of retention periods and statutes of limitations.
	Contracts and Procurement Management A solution that captures and automates key steps in the contract and procurement management process	<ul style="list-style-type: none"> • Capture, send, print, classify, manage and extract information from new and existing contracts. • Migrate and automatically link unstructured documents to your agency's contract-related files, records and folders in back-end systems.
	Document Management Individualized solutions to help you capture, manage and share documents; may include document processing and routing software, ILM solutions, scanning appliances, servers, storage, and printing and imaging devices	<ul style="list-style-type: none"> • Create an integrated strategy for improving the way you manage documents throughout your organization. • Simplify processes, increase productivity and reduce costs.

Why HP?

HP is recognized as the global leader in imaging and printing solutions for large organizations. We offer technical expertise, and reliable products and solution sets that allow customers to benefit from:

- Consulting services, including procurement, installation, management and support that can be customized to enhance your organization's effectiveness
- Relationships with industry-leading solution providers
- Powerful solutions to optimize your environment, improve the bottom line and help the planet

How do you get started?

Contact your local HP representative to:

- Set up a workshop with HP to assess your specific business needs.
- Establish a plan to implement the best solution for today and into the future.
- Identify an environmental approach that can help your company save money.

To learn more, visit www.hp.com/apac/enterpriseprint

HP three-part approach

HP works with you to assess, deploy and manage an imaging and printing environment tailored to meet your business needs, while helping you reduce costs, conserve resources and simplify document-intensive processes. HP's three-part approach:

Optimize infrastructure

HP can help you achieve a balance between your total cost of printing and your needs for user convenience and productivity.

Manage environment

Working together, HP can help you maintain your optimized infrastructure while improving business efficiency and tightening security.

Improve workflow

By streamlining your document-intensive processes, HP can help you deliver a more efficient environment for capturing, managing and sharing information.

To find more information on HP IPG Enterprise Solutions, visit www.hp.com/apac/enterpriseprint

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